



COMPANY PROFILE

BUSINESS SOFTWARE SINCE 2012

Technology that connects your business.

Enterprise systems. Industry software.
One partner from design to daily operations.

Odoo ERP / Industry SaaS / Digital delivery

UAE & GCC · October 2026



Connected business operations across the UAE & GCC.

COMPANY OVERVIEW

Built in the UAE. Working across the GCC.

A software product company and implementation team, connecting business operations with the technology that runs them.

2012

Established in the UAE

2,000+

Businesses served

25+

Engineers & consultants

7

Products in the portfolio

Established in 2012, Pandoratech designs, builds and supports business software across the UAE and GCC. Our engineers and consultants combine Odoo expertise with practical experience operating our own industry platforms.

We help organisations simplify workflows, improve visibility and build the foundations for sustainable growth.

01 Operational visibility

Connected workflows and consistent information across departments.

02 Practical automation

Less manual coordination across sales, finance, people and operations.

03 Regional understanding

Arabic and English experiences, with UAE requirements scoped to each solution.

OUR CAPABILITIES

One team across your technology priorities.

From the systems behind your operations to the experiences your customers use.

 Odoo ERP

Implementation, custom modules, edition assessment, data migration, integrations and ongoing support.

Finance · Sales · Inventory · HR

 Industry software & POS

Purpose-built platforms for hospitality, retail, salons, tailoring, laundry and HR.

Software · Hardware · Onboarding

 Web & digital commerce

Websites, e-commerce and self-service portals, with multilingual content and technical SEO.

Brand experience · Search · CRM

 Mobile & integrations

iOS and Android apps, customer and employee journeys, backend services and APIs.

UX design · Apps · Connected data

 Cloud & operational support

Managed hosting, monitoring, backup planning, maintenance and application support.

Hosting · Maintenance · Support

OUR WAY OF WORKING

Build. Operate. Improve.

Long-term ownership of the outcome.

A single relationship from process design through implementation and ongoing improvement.

THE ODOO PRACTICE

Independent expertise. A platform shaped around you.

Community implementation and customization specialists, with Enterprise implementation and development services.

Our Odoo experience began with version 8. Today we manage production systems across Odoo 14-19.



From warehouse operations to management visibility.

ODOO COMMUNITY

Map requirements to standard features, reviewed add-ons and custom modules. Assess the complete operating cost, including hosting, maintenance and support.

ODOO ENTERPRISE

Implement and extend Enterprise where its applications fit the business. Review subscription, deployment and integration requirements before committing.

Implement & extend

Process mapping, configuration, custom workflows and reporting.

Finance & accounting · Sales & CRM · Purchasing · Inventory · Manufacturing · HR & payroll

Pandoratech is an independent implementation company and is not an official Odoo partner.

Migrate & reconcile

Staged data migration, control totals and representative business-cycle tests.

Integrate & support

APIs, external systems, training and continuing maintenance.

DELIVERY METHODOLOGY

A controlled route from discovery to go-live.

Clear scope, working software and business-led acceptance at each stage.



Business-led collaboration, from scope to sign-off.

01 Discover

Understand processes, business goals, user roles and reporting needs.

[Workflow & requirements map](#)

02 Design

Agree edition, modules, integrations, responsibilities and recurring costs.

[Approved solution blueprint](#)

03 Build

Configure the platform, develop agreed changes and demonstrate progress.

[Working configuration & demos](#)

04 Prove

Reconcile migrated data and test complete business journeys with users.

[UAT results & control totals](#)

05 Launch

Train users, plan the cutover and confirm operational readiness.

[Go-live plan & user handover](#)

06 Improve

Support daily use, review issues and prioritize the next improvements.

[Support plan & change backlog](#)

Scope, dependencies, milestones and acceptance responsibilities are agreed before delivery begins.

GOVERNANCE & CONTINUITY

Control belongs in the operating model.

We define the controls each solution needs with your business, finance and IT stakeholders.



- 01 Access & responsibilities**
Map role and company access, with a user and permission matrix.
- 02 Approval workflows**
Define review stages, decision owners and approval rules for sensitive processes.
- 03 Traceable reporting**
Connect reports to source transactions; test outputs against sample records.
- 04 Migration assurance**
Reconcile balances, control totals and open transactions in staging.
- 05 Hosting & recovery**
Agree hosting, backups, restore checks and recovery responsibilities.
- 06 Support ownership**
Document support channels, priorities, incident ownership and escalation.

Tax, payroll and e-invoicing outputs are validated with your finance team and appointed advisers; controls depend on the selected solution and scope.

OUR PRODUCT PORTFOLIO

Software built around frontline operations.

Four specialist platforms for the teams serving your customers every day.



Waiteroo

RESTAURANTS & HORECA

Restaurant operations in one platform: POS, kitchen display, inventory and table management.

Online & QR ordering · Recipe costing · Multi-branch operations

waiteroo.com ↗



RetailInn

RETAIL

Cashier operations, live stock, staff management and VAT invoicing across mobile, tablet and desktop.

Barcode POS · Inventory audits · Store reporting

retailinn.com ↗



SalonOnClick

SALONS & SPAS

Appointments, walk-ins, POS and staff scheduling, with inventory and built-in accounting.

Booking calendar · Staff commissions · Customer history

salononclick.com ↗



Tailoroo

TAILORING & ATELIERS

Orders, customer measurements, fittings and production tracking for Gulf tailoring businesses.

Nine-stage production · WhatsApp updates · B2B orders

tailoroo.com ↗

OUR PRODUCT PORTFOLIO

Connect people and service delivery.

Specialist platforms for workforce administration and garment care operations.

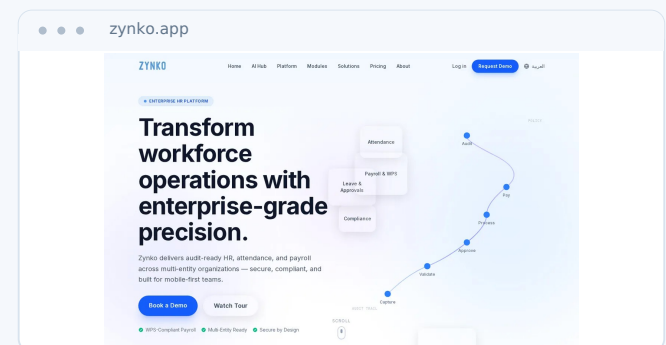
ZYNKO

Zynko

HR, ATTENDANCE & PAYROLL

Workforce administration for organisations managing attendance, approvals, payroll and employee self-service.

GPS & facial attendance · Approval workflows · WPS payroll · Employee self-service

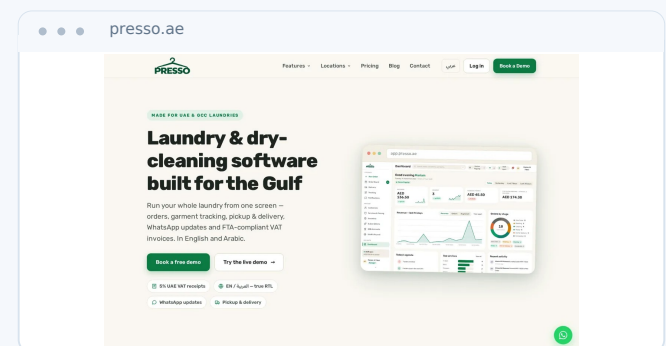


Presso

LAUNDRY & DRY CLEANING

Order intake through delivery, with garment tracking and commercial account management in one system.

Garment QR tracking · Pickup & delivery · Subscriptions & hotel accounts · Multi-branch reporting





INTELLIGENCE & REPORTING

Zynko AI Hub

Ask. Analyze. Audit.

Zynko AI Hub connects to Odoo for evidence-backed business answers and management reports.

01 Connect Read-only Odoo connection

02 Ask Natural-language questions

03 Analyze Evidence and data lineage

04 Export PDF, Excel & PowerPoint

Business analytics

Explore finance, sales, HR and operational performance.

Governed access

Role-based redaction and tenant isolation in the product design.

Audit support

Audit packs, exception registers and supporting evidence.

Executive reporting

Prepare and schedule management packs in shareable formats.

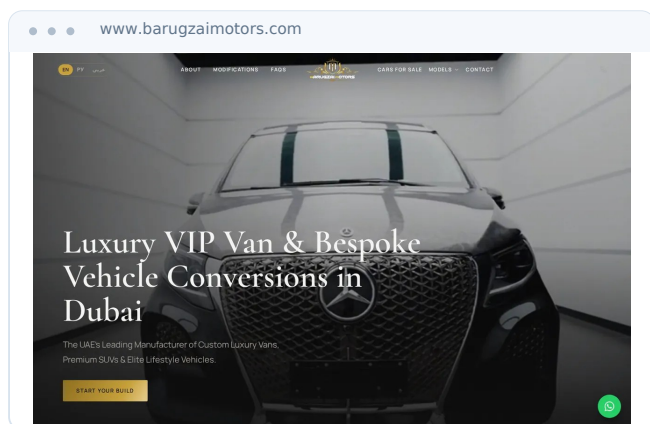


[Explore Zynko AI Hub ↗](#)

DIGITAL EXPERIENCES

Make your digital presence part of the business.

Websites, mobile applications and portals connected to the way your customers buy and your teams work.



LUXURY AUTOMOTIVE

Barugzai Motors

A digital showroom with vehicle stock, a 3D configurator and English, Arabic and Russian experiences.



PROFESSIONAL SERVICES

JM Consultancy Services

A six-language service website, with consultation enquiries connected directly to the CRM.



EXPORT MANUFACTURING

Nanba Wear

A product catalogue with a quote basket, giving overseas buyers a direct route to a tailored quotation.

Web & commerce · Mobile apps · Customer portals · API integrations · Technical SEO · Multilingual delivery

INDUSTRY UNDERSTANDING

Different industries. Specific operating workflows.

Industry products and Odoo capabilities selected for the way each business works.

Restaurants & cafés

POS, kitchen routing, recipe costing and online ordering.

Waiteroo + Odoo

Retail

Checkout, live inventory, purchasing and store reporting.

RetailInn + Odoo

Salons & spas

Appointments, staff scheduling, commissions and accounting.

SalonOnClick

Trading & distribution

Quotations, purchasing, warehouses and receivables.

Odoo ERP

Manufacturing

Bills of materials, production, stock and costing.

Odoo ERP

Construction & contracting

Tendering, estimation, procurement and progress billing.

Odoo + specialist modules

Sports & equestrian

Licensing, horse records, events and member services.

Odoo + specialist modules

Real estate

Leads, listings, transaction milestones and commissions.

Industry CRM

Food service & catering

Recipes, production planning, subscriptions and billing.

Odoo ERP

Further specialist products cover tailoring with Tailoroo, laundry with Presso, and HR with Zynko.

SELECTED PROJECT EXPERIENCE

Connected workflows. Practical sector experience.

Selected examples from the project portfolio published on our website.

SPORTS & EQUESTRIAN · QATAR

Racing & equestrian club

THE CHALLENGE

Race entries, licensing, member requests and commercial activity were spread across disconnected tools.

WHAT WE DELIVERED

An Odoo-based platform connecting race calendars, licensing, the stud book, ownership transfers, auctions and hospitality, with mobile owner self-service.

OPERATING RESULT

A shared horse master and approval workflow, with commercial activity connected to CRM, invoicing and management reporting.

CONSTRUCTION & CONTRACTING · UAE

Regional contracting group

THE CHALLENGE

Tenders, estimates, procurement and billing relied on separate spreadsheets and documents.

WHAT WE DELIVERED

An Odoo 17 Community suite covering BOQs, estimation, vendor comparison, project execution, document control and progress billing.

OPERATING RESULT

Traceability from tender to invoice, with budget-versus-actual visibility and controlled variations, retention and project documents.

Client names are anonymised in the published case studies. Explore the full stories at pandoratech.ae/case-studies.

WORKING WITH PANDORATECH

A clear agreement. A lasting working relationship.

Choose the delivery model that fits your priorities, then agree the scope and operating responsibilities.

01**Industry SaaS**

Adopt a purpose-built product with configuration, onboarding and ongoing subscription support.

Best for defined sector workflows

02**ERP implementation**

Design and implement an Odoo solution with migration, integrations, user training and planned go-live.

Best for connected business operations

03**Custom digital delivery**

Develop a website, mobile application, portal or integration around an agreed business need.

Best for a specific digital experience

Maintenance & support

Issue resolution, platform maintenance and a clear escalation route.

Continuous improvement

Prioritised enhancements, refresher training and operational reviews.

Commercial proposals define licensing, hosting, ownership, support coverage and service levels for the selected engagement.



START A CONVERSATION

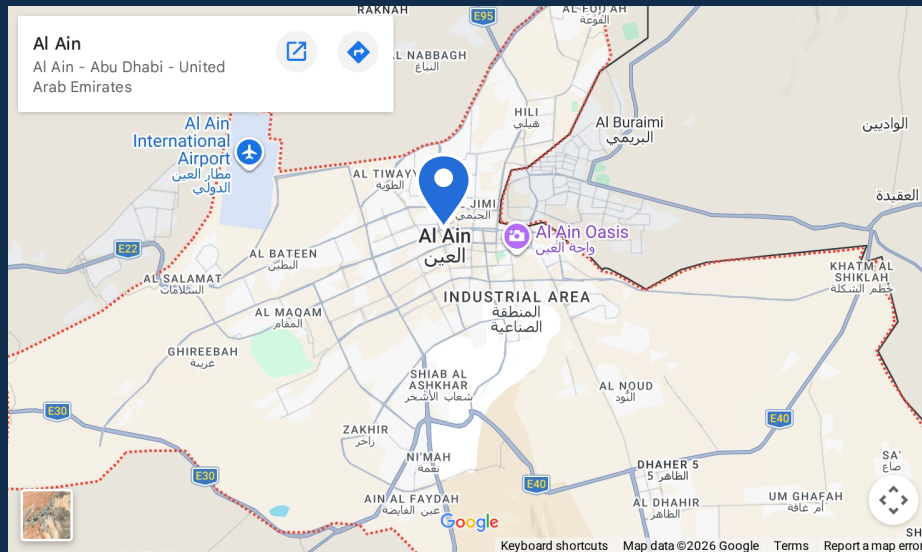
Let's connect your next stage of growth.

Start a conversation about your operating priorities, an ERP implementation or a product demonstration.

Al Ain

HEAD OFFICE

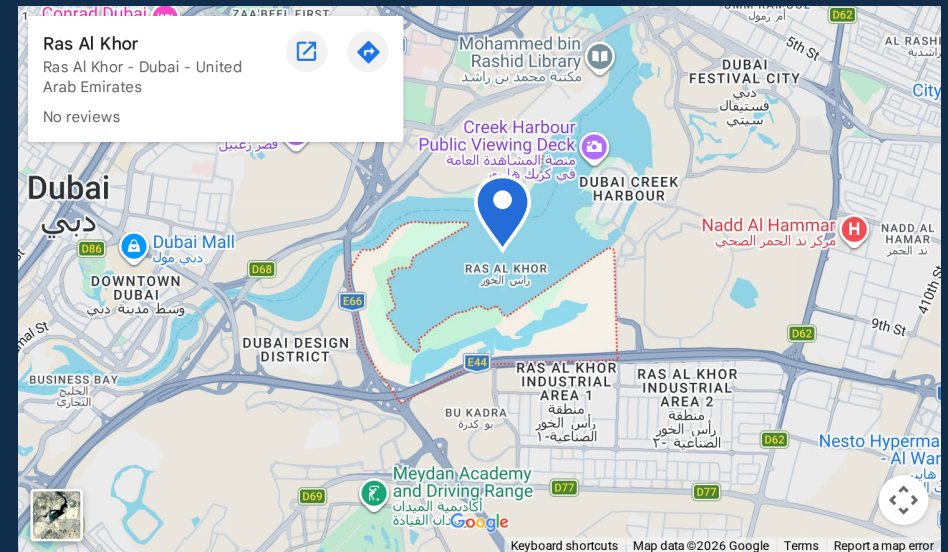
Abu Dhabi, United Arab Emirates


[Open area in Google Maps ↗](#)

Ras Al Khor

SITE OFFICE

Dubai, United Arab Emirates


[Open area in Google Maps ↗](#)

Pins show general areas in Al Ain and Ras Al Khor, Dubai. Contact our team to arrange an office visit.

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Pandoratech is the trading brand of Pandora Design L.L.C.

AI-generated concept imagery is used for illustration. Portfolio screenshots show published project work.

[Odoo ERP ↗](#)
[Products ↗](#)
[Portfolio ↗](#)